

Central Virginia Continuum of Care
Homeless and Housing Services Committee Minutes
November 28, 2018

Present: Samone Hodges, Vince Sawyer, Ken Vance, Bethany Tanner, Rayanne James, Tashama Woodberry, Dorothy Thomas, Michele Bauman, Niles Corner, Judith Brooks, Veronica Washington, Sarah Quarantotto, Amber Teer, Regina Banks, Laurie Lynch, Jamie Warrick, Cori Davis, Lisa Bailey, Joanna Casey, Tammy Venables, Sarah Francis, Kate Donaldson, Kristen Nolen, Evelyn Jordan

- I. Sarah Quarantotto - Chair of the HHS Committee, welcomed all in attendance and everyone introduced themselves by name and organization/affiliation.
- II. Sarah explained that there has been a personnel change within the Lynchburg Redevelopment and Housing Authority's Affordable Housing Resource Center so they will be presenting on their services at the January meeting rather than today in order to provide them time to get accustomed to the transition.
- III. Coordinated Entry:
 - a) Sarah Quarantotto reported that full access to CHIA on nights and weekends is not yet available through LynCAG as there have been some delays.
 - b) Sarah Francis provided an update on the By Name List process to ensure all providers understand the flow of the homeless response system. She passed out infographics and encouraged anyone to contact her if they had questions.
 - c) Amber Teer provided CHIA data for October:
 - i. Data on diversion is not available
 - ii. 35 households were referred to homeless prevention at LynCAG for further assessment
 - iii. 3 households were referred to domestic violence shelters
 - iv. 17 households were referred to emergency shelter (Salvation Army: 5, Hand Up Lodge: 12)
 - v. No households were added to the By Name List through CHIA
 - vi. 2 households were referred to HOME (street outreach)
 - vii. 1 household was not served by the homeless response system based on sex offender status
- IV. Sarah asked for feedback regarding the new forms that were released in September and reminded everyone that all CoC forms are available on the CoC's website:
 - a) The CoC Consumer Satisfaction Survey are to be collected at discharge and provided to Sarah Francis at the bi-monthly HHS committee meetings. No surveys were provided to her and so providers were reminded to collect these for the January meeting.
 - b) All providers indicated they were using the new release of information that incorporates HMIS, CCR and BNL releases into one to decrease paperwork for providers and clients.
 - c) All providers indicated they were using the updated CVCoC Assessment and Intake form.
 - d) Some providers indicated they had started using the CVCoC Discharge Form which was created to assist case managers with collecting the discharge information that needs to be entered into HMIS.
- V. Sarah reviewed state and federal goals aimed at ending homelessness and the committee went through each goal to decide on whether this was a goal that the committee would adopt. All goals (see below) were adopted by the committee. Sarah and Sarah Francis will compile these goals along with the others provided by the committee in order to have a complete list at the January meeting. At that time, the committee will prioritize the goals and set strategies within each in order to accomplish the goal.

VI. Next meeting

- a) **CCR:** Wednesday, December 12th at 9am at The Salvation Army
- b) **HHS:** Wednesday, January 30th, at 10am at The Salvation Army
- c) **CoC Membership Meeting:** Tuesday, January 8th at 9am at Pearson Cancer Center

VII. Announcements:

- a) Kristen announced that the youth drop-in day at Salvation Army would resume on December 5th at 11am. All providers serving homeless youth should let them know of this service and all providers are welcome to provide information on their services geared toward youth at the drop-in day.
- b) Sarah Quarantotto distributed Point in Time posters to be displayed throughout the community as a reminder of the pending Point in Time count.
- c) Amber Teer announced that she was the Chair of the Point in Time Committee and that information would be sent to the full CoC membership list regarding the first meeting.
- d) Sarah Quarantotto announced on behalf of Faye Hicks that employment services are available for persons experiencing homelessness and she can be reached at 434.455.1601 ext. 303

Submitted by: Sarah Quarantotto, Chair of the Homeless and Housing Services Committee

Federal Goals to End Homelessness

Home, Together: The Federal Strategic Plan to Prevent and End Homelessness (USICH)

- Quickly identify and engage people at risk of and experiencing homelessness.
- Intervene to prevent people from losing their housing and divert people from entering the homeless services system.
- Provide people with immediate access to shelter and crisis services without barriers to entry if homelessness does occur.
- Quickly connect people experiencing homelessness to housing assistance and services tailored to their unique needs and strengths to help them achieve and maintain stable housing.
- Ensure homelessness is a rare experience
- Ensure homelessness is a brief experience
- Ensure homelessness is a one-time experience
- Sustain an end to homelessness

System Performance Measures (HUD)

- Reduce the length of time persons remain homeless
- Increase housing retention of persons exiting homelessness into permanent housing
- Decrease the number of persons becoming homeless
- Increase employment and income growth for homeless persons
- Decrease the number of persons who become homeless for the first time
- Increase exits to permanent housing
- Increase exits from PH into permanent housing destinations

State Goals to End Homelessness

Virginia Homeless and Special Needs Housing Guidelines

- Identify persons experiencing homelessness
- Prevent homelessness when possible
- Connect people with housing quickly
- Provide services when needed
- Reduce the overall length of homelessness
- Reduce the number of households becoming homeless
- Reduce the rate of formerly homeless households returning to homelessness
- Increasing the households who are prevented or diverted from homelessness